

Advanced Wi-Fi Helper Tip

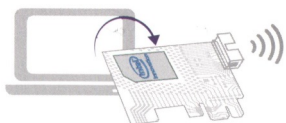


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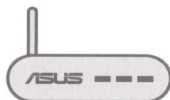
1 Check the driver/software for Wireless Adapters

If you are experiencing issues connecting to your 802.11ax router, please read the following information and ensure you update the driver/software for your wireless device!

Please check your manufacturers support page or contact them for further assistance in updating your wireless software.



Intel® Wireless Adapter



802.11ax router

If you are currently using an Intel® wireless adapter listed below, please upgrade your driver to Intel® PROSet/Wireless WiFi Software version = 20.70.0 (or later version¹) to resolve connectivity issues to 802.11ax routers.

Intel® Wireless Adapter Products List

2x2 Wi-Fi	1x1 Wi-Fi
Intel® Dual Band Wireless-AC 7260	Intel® Dual Band Wireless-AC 3165
Intel® Dual Band Wireless-AC 7265	Intel® Dual Band Wireless AC 3168
Intel® Dual Band Wireless-AC 8260	Intel® Wireless-AC 9461
Intel® Dual Band Wireless-AC 8265	Intel® Wireless-AC 9462
Intel® Wireless-AC 9260	
Intel® Wireless-AC 9560	

3 Update driver version to 20.70.0 (or later version¹)

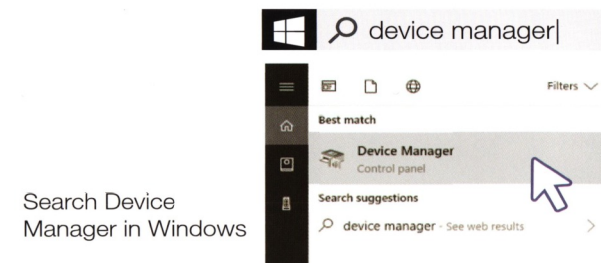
If your Wireless Adapter is listed in the chart above, please follow the steps below to update your Wireless Adapter driver for your PC/notebook.



- 01 Visit Intel® Download Center, and click on Wireless Networking in product category.
- 02 Confirm your Windows Operating system first, and find the driver version 20.70.0 or later version.¹
- 03 Download the corresponding driver* to your PC/notebook
NOTE:
*Check your operating system is 32-bit or 64-bit
- 04 Follow the instructions to finish the installation.

¹ Intel® releases the latest driver version for wireless adapters on Intel Download Center (<https://downloadcenter.intel.com/>), please visit the website regularly to keep your wireless device updated.

2 Check the Model of your Wireless Adapter



Search Device Manager in Windows

Click on Network Adapters, and you will see the model name of your Wireless Adapter.



More Information



For more information, please scan the QR code, which will navigate you to detailed FAQ.



<https://www.asus.com/support/FAQ/1037422/>

Official site with Detail Information